# Connecting to EduRoam Wi-Fi

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## Windows 10

Click the internet icon at the bottom right < Select EduRoam < Enter your Pierpont email address and you password you use for my.pierpont.edu < Click OK

If you do not see the icon at the bottom right; go to settings < network & internet < Wi-Fi < show available networks / you should be able to follow the rest of the directions above.



Part1

Part2

Part3



#### Part4

Part5

For some users on FSU Campus / Locust Ave, you may have to edit network settings before connecting, please see the <u>chromebook</u> tutorial for more details.

## macOS

Click on the wi-fi icon on the right side of the navigation ribbon < Click EduRoam < In username, put in your Pierpont email address < In password, put in your password you use for my.pierpont.edu < Click Join < on the next popup, click continue (you may need to put in your Mac User Password after)



Figure 1

Figure 2





# ChromeOS

Some parts of this walk through can pertain to Windows 10 Users as well.

Click the time button at the bottom right < Click "Not Connected" Wi-Fi < Select EduRoam < From the pop out that comes after, please make sure EAP method is set to PEAP, phase 2 authentication is set to MSCHAPv2, and CA certificate is set to do not check / do not validate. (Screenshot included) < Scroll down and enter your Pierpont email in the "Identity section" and your password in the "password section" < Click Connect





Step 2

Step 2.5

Join Wi-Fi network		Join Wi-Fi network	
SSID			
EduRoam		Do not check	*
Security		ld en tity	
EAP	v	teststudent1@pierpont.edu	
EAP method		Password	
PEAP	•		0
EAP Phase 2 authentication		An on ymo us Id en tity	
MSCHAPv2	Ψ.		
Server CA certificate			
Do not check	<b>*</b>	Save identity and password	
ld en tity		Allow other users of this device to use this network	0.00
	Cancel Connect	Cance	l Connect
		A	





## iOS

Go to Settings < Wi-Fi < Select EduRoam < Enter your Pierpont email address and password < Click Join < Click Trust



Step1

- Step2
- Step3

Step4





# Android

Go to Settings < Wi-Fi < Select EduRoam < Advanced < Under EAP method, select PEAP < Phase 2 authentication needs to be set to MSCHAPV2 < CA certificate needs to be set to do not check / do not validate < Under PEAP, enter in the identity box type in your Pierpont Email and for password enter your password you use for my.pierpont.edu < Click Connect

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Figure 4



Figure 4

Figure 2



Figure 5

Figure 3

# Troubleshooting

Some issues with Wi-Fi connection can be fixed by "forgetting" or removing the saved Wi-Fi connection then reconnecting using the steps above

### Windows

Click the wireless logo at the bottom right of your desktop toolbar < Right Click on EduRoam < Click forget



Part1

Part2

Part3

#### macOS

Click on the wi-fi icon on the right side of the navigation ribbon < Network Preferences < Advanced < Select EduRoam (or the network you want to forget) < Press the Minus ( - ) button below the Preferred Networks Box < Click OK < Click Apply





Figure 2

Figure 3



Figure 4

Figure 5

Figure 6

#### ChromeOS

Click the time button at the bottom right < Click the EduRoam connection < Click EduRoam again < On the popup, click forget



Part1

Part2

\_ \_ ×

Q Search settings Settings Network ← EduRoam \* Bluetooth Connected Forget Connected devices This network is not synced to your account. Learn more Accounts Prefer this network Ö Device Hidden network ▲ Using a hidden network isn't recor ended for security reasons. Learn more Personalization Automatically connect to this network Q Search engine IP Address Security and Privacy 10.10.40.238 Apps Advanced ~ Advanced Network ~ About Chrome OS Proxy ~

Part3