

## **Complaints Procedures**

Complaints regarding the program or the program graduates should be first addressed to the PTA Program Director at [awamsleybarr@pierpont.edu](mailto:awamsleybarr@pierpont.edu). Unresolved complaints or complaints about the Program Director should be directed to Amy Cunningham, Dean of School of Health Sciences. Mrs. Cunningham's email address is [acunningham7@pierpont.edu](mailto:acunningham7@pierpont.edu) and her phone number is 304-367-4764.

All complaints will be documented, including the projected outcome, and kept on file at the program facility. Complaints regarding Accreditation of this program should be addressed to the Commission on Accreditation in Physical Therapy Education. This can be completed by selecting the "Click Here" link below. This Commission is located at 3030 Potomac Ave. Suite 100, Alexandria, VA 22305-3085. No retaliation will occur by PC&TC or the PTA Program due to a complaint being filed.

**[CLICK HERE](#)**

Other Information:

To obtain materials required to file a complaint, contact APTA Accreditation Department at [accreditation@apta.org](mailto:accreditation@apta.org) or call 703-706-3245